Early Steps
Summary of Family Rights

The partnership between families and Early Steps is a key component of the Early Steps system. Ongoing communication between you and Early Steps is important so your concerns and priorities are addressed. If you have concerns about Early Steps, you should discuss them with your service coordinator and Individualized Family Support Plan (IFSP) team. Your IFSP team needs and wants to hear any and all issues you might have. You are also entitled to procedural safeguards and rights in Early Steps, which for the purpose of this summary, is Part C of the Individuals with Disabilities Education Act and its regulations. Your rights are summarized in this document. For more detailed information on the policies and rights you have in Early Steps, you may visit for [http://www.cms-kids/home/resources/es_policy/es_policy.html](http://www.cms-kids/home/resources/es_policy/es_policy.html) or call (800) 654-4440.

This summary includes information about:

- RECORDS/CONFIDENTIALITY AND RELEASE OF INFORMATION
- PRIOR WRITTEN NOTICE and NATIVE LANGUAGE
- PARENTAL CONSENT
- SURROGATE PARENTS
- MEDIATION
- COMPLAINT PROCEDURES
- DUE PROCESS HEARING